

CDGcommerce Announces Free MerchantPortal™ Tool

Merchants now have access to statistics and detailed information not available with other merchant providers.

Chesapeake, VA (PRWEB) November 28, 2007 – CDGcommerce, a leading Internet merchant credit card processor, announced today its free [MerchantPortal™](#) application for CDGcommerce merchants. The new portal provides fraud and chargeback protection tools, real-time reports, quick and easy account changes, trends, graphs, and other useful features.

“Our MerchantPortal™ system was built in-house to give our merchants unique, robust control of their [Merchant Account](#),” said Chris West, CEO of CDGcommerce. “Our proprietary technology saves time and delivers information unlike any other merchant provider product on the market today.” Customers receive enhanced features to help them run their businesses more efficiently.

Merchants can utilize the Account Summary feature to view [merchant account rates](#), fees, and current approved processing limits. Online statements are available to keep track of monthly transactions, fees, and totals. CDGcommerce’s Real-Time Journal provides easy access to view transactions processed on merchant accounts. Merchants can view ACH deposits, withdrawals, batch settlements, transaction details, and fee deductions.

“Merchants can take advantage of all the features the MerchantPortal™ offers including Multi-User Access and [QuickBooks integration](#),” said West. “Merchants can easily transfer data to their QuickBooks accounting system from CDGcommerce’s MerchantPortal™ and view graphical trend charts showing sales by month to track the progress of their marketing efforts.”

MerchantPortal™ provides access for merchants to change their address, contact information, bank account, processing limits, and make other account changes from any web browser. Merchants can setup automated email alerts for all merchant account activity including transactions over a specified amount, chargebacks, potential fraud, and account changes.

CDGcommerce has implemented several features to assist businesses in risk management. MerchantPortal™ monitors and manages a company’s Visa and MasterCard chargeback statistics. “We have also included [Chargeback Defender](#) as part of the MerchantPortal™ solution at no cost to our customers,” said West. “Any time a business receives a chargeback, they will be notified before the amount is debited from their bank account.”

About CDGcommerce

Established in 1998, CDGcommerce has quickly become a prominent leader in online credit card processing for merchants across the U.S. As an award-winning merchant

provider and online credit card transaction processor, CDGcommerce has a reputation for providing world class Internet, retail and wireless [payment processing services](#) and develops many pioneering technologies to help merchants successfully reduce the risks of online credit card processing and defend against fraud and chargebacks.

For more information about CDGcommerce, visit <http://www.cdgcommerce.com>.

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